

Complainant submitted an SSO Report Form for **1306 Barton Lane, Paragould (AR0033766, 28-00470)** on **7/7/2023**. They stated they've had some overflow issues in the bathroom of their residence, and a backup in their backyard. They stated they contacted their landlord and a plumber was dispatched twice. Plumber stated they believed the issue was with the main sewer line.

On **7/11/2023**, DEQ contacted the main office of Paragould Light and Water. Facility stated that no issues had been reported to them for that address. A work order was created by the facility and they were to go out to check on the status of the overflow and address it as necessary. DEQ requested a follow-up after the SSO inspection was complete.

William with Paragould Light and Water (870-476-5466) called back with a follow-up on **7/11/2023**. He stated that there was a misunderstanding between the resident and plumber, and that the issue was with the customer's line, not the City's. This issue would then be the responsibility of the resident to repair.

ID: 00a658ce-2b4a-43b8-a98b-e3cc5226d2ce

Facility

NPID: AFIN:
Facility Addr:

SSO

Date Received: Started: Time: Volume: Receiving Waters:
Location Stopped: Time: Stream:

1306 barton ln. paragould - submitted by citizen

Overflow Type

Manhole Overflow Service Line Overflow Main Line Overflow Lift Station Overflow

Cause

I & I - Rainfall Construction Debris Grease Roots Equipment Failure Power Failure Line Failure Break Vandalism

Measures Taken

Machine Rodded Hand Rodded Hydro Cleaned Jet-Vac Spread Lime o Used Generator Disinfected and Deoderized Public Notificatio

Environmental Damage

OEHC - Observed or Evidence of Human Contact NEAH - No Evidence of Adverse Health Environmental Impact
 OEEI - Observed or Evidence of Environmental Impact EFK - Evidence of Fish Kill

Caller Info

Name:
Title:
Phone:

Comments: I have contacted my landlord plumber came twice and stated it was the main sewer line. It has my main bathroom overflowing, hole in the backyard backed up. Plumber left hole expose.

Receiver Info

Ltr/Tabular Report Received:
Name:

Cancel

Save

Exit